

HOW2 CREATE LGBTI INCLUSIVE SERVICES

The HOW2 create lesbian, gay, bisexual, transgender and intersex (LGBTI) inclusive services program can provide you with a practical way to work towards increasing diversity and inclusion in your organisation.

Four sessions are held 6 weeks apart combined with workplace activities to provide participants with increased knowledge and capacity in:

1. Auditing your service
2. Consulting consumers
3. Educating colleagues
4. Developing and implementing an action plan
5. Managing obstacles
6. Evaluating changes

If you are a youth-focused service (not-for-profit/community) you may qualify for the Department of Human Services HOW2 Training Subsidy!

WHEN 4 October 2019, 8 November 2019, 13 December 2019, 31 January 2020

TIME 9:30am – 2:30pm

WHERE SHINE SA, 64c Woodville Road, Woodville

Participants are required to attend all 4 sessions. A minimum of 2 participants are required to attend from each organisation. The cost per participant is \$990 incl. GST (min. 2 participants = \$1980) Please note: these costs are significantly reduced if eligible for the Department of Human Services subsidy.

FURTHER INFORMATION & REGISTRATION www.shinesa.org.au/courses/how2

This program, presented by SHINE SA, is based on a set of 6 national standards developed by Gay and Lesbian Health Victoria (GLHV), in conjunction with QIP (Quality, Innovation & Performance), known as Rainbow Tick Accreditation.

*Diversity Council Australia: Out at Work: From Prejudice to Pride 2018

LGBTI employees who are out to everyone at work are:

28%

more likely to provide excellent client service

50%

more innovative*

SHINE SA



HOW2

